

**FMCS**FEDERAL MEDIATION &
CONCILIATION SERVICE

SPEAKER'S BIO



KAYLA MACK

**COMMISSIONER
FEDERAL MEDIATION AND CONCILIATION SERVICE**

Kayla Mack is a Commissioner of the Federal Mediation and Conciliation Service (FMCS), working out of the North West District's Denver, Colorado Field Office. In this capacity, Kayla assists private, public, and federal sector parties with dispute resolution and overall organizational effectiveness. Her work includes mediation, facilitation, and program design and delivery for organization and relationship development. Throughout her work, Kayla employs a strategic and tailored approach to empower parties in building valuable relationships and processes, improving decision-making, and achieving quality outcomes for all stakeholders.

During her tenure with FMCS, Kayla has mediated collective bargaining negotiations, grievances, and other employment and discrimination matters. She has facilitated parties through a variety of bargaining and problem-solving models, effective committee work, and skills-building and groups dynamics. She has designed and delivered programs for numerous special projects including federal negotiated rulemaking, state legislation development, multi-party, high stakes contractual negotiations and disputes, and national and regional conferences.

Prior to joining FMCS, Kayla worked as a national representative and attorney for the American Federation of Government Employees (AFGE) in Colorado and Illinois. She was responsible for negotiating and administering collective bargaining agreements, handling grievances through arbitration, and training representatives at local and regional levels. Kayla spent seven years representing federal employees, across multiple states and federal agencies, before the EEOC, MSPB, DOL, OSC and FLRA. In addition, Kayla previously worked as in-house counsel for a private financial company in Illinois. Kayla holds a B.A. in Political Science and Sociology from the University of Wisconsin-Madison and a J.D. from South Texas College of Law.

Kayla currently resides in Golden, Colorado with her husband Michael; nine-year-old twins, Jack and Jimi; seven-year-old twins, Hallie and Lula; and two dogs, Jango and Boo.